

RESPONSIBLE GAMBLING STATEMENT

CARRIERS ARMS HOTEL MOTEL

The Carriers Arms Hotel Motel is a leader in the provision of Gaming Entertainment to its Patrons.

As a responsible member of the community the Hotel recognises its obligations in providing Gaming Entertainment that does not detract from the welfare of its Patrons. In this regard the Hotel is committed to be a responsible provider of Gaming services.

The Hotel recognises that a small portion of Patrons will be or will become problem gamblers. We strive to understand problem gambling and will seek to prevent abuse of Gaming Entertainment and to provide support for the treatment of gambling addiction.

The Hotel is committed to be a leader in our community in relation to problem gambling.

For most of us, gambling is simply an enjoyable recreational activity that we participate in as a social form of entertainment.

For some, however, gambling may become an addiction that can ruin their lives. For these few, the simple entertainment and social attraction of gambling may become a problem.

The compulsion to gamble can result in the person spending more on their gambling habit than they can afford, which may lead to the loss of money or assets, the indignity of having property repossessed or evicted from their homes.

Problem gambling may also result in the deterioration of personal and other relationships, the break-up of marriages and the loss of employment. Emotional stress can also lead to the deterioration of the persons health.

For people with such problems, confidential and sympathetic help is available from a number of sources.

Where To Find Help

Gamblinghelp

PHONE | FACE-TO-FACE | ONLINE
www.gamblinghelponline.org.au

1800 858 858

Lifeline 13 1114

Uniting Care Communities 4122 9000

Self-Exclusion. Patrons who are concerned about their inability to control their gambling habits are able to take immediate action. A confidential appointment can be made with Hotel Management and arrangements for self-exclusion can be made at this time. At this same interview, the individual may be referred to an independent professional counsellor for an initial assessment.

Individuals seeking further information about Self-Exclusion are able to make a confidential appointment with Hotel Management on 4122 6670.

The Carriers Arms Hotel Motel does not allow minors to gamble, consume alcohol or be in the gaming area of the Hotel.

The Carriers Arms Hotel Motel encourages all its Patrons to set themselves a gambling limit and stick to it.

Problem Gambling Warning Signs

Family and friends of the individual find that money is regularly going missing.

Constant borrowing of funds and the difficulty in repayment.

Dishonesty in relation to financial matters.

Unexpected absences from home or work.

A tendency toward selfishness and isolation.

Secretiveness with mail.

When confronted, denial of the problem and its consequences.

Boredom with everyday activities.

Severe mood swings – between elation and depression.

Increased alcohol consumption.

Unrealistic expectations.

Self-deception – past problems are forgotten.